



## Sales Conditions

### General

- This website, and all the exposed items, are owned by Stichting Onomatopee, Eindhoven.
- Stichting Onomatopee is a tax-registered non-profit foundation (VAT NL815883924B01) and is registered at the Chamber of Commerce Eindhoven under number 17190453.
- PaySquare BV accepts the orders, generates invoices, and redirects these to Onomatopee to care for handling and shipping.

### Stocks and Prices

- Prices are in Euro's. Insurance is not included.
- Prices and discounts are subject to change.

### Payments

- Payments can be done by creditcard, and PayPal. For Dutch customers we also accept payments done by iDEAL. There are no surcharges.
- Orders must be paid before Onomatopee will proceed shipping.

### Privacy

- Information you provide will only be used to make invoices and ship to your shipping address and will not be used for other commercial purposes and will not be sold, rented, leased or forwarded to any third party.
- You will receive a personal address login, that enables you to verify you're willingness to receive Onomatopee's newsletters.
- Credit card, PayPal or bank details are only required within the secure sites of PayPal and iDEAL, according to their conditions.

### Products and Returns

- All books are new, complete and in good condition, unless stated otherwise.
- If the received item is damaged please contact shop(at)onomatopee.net. In case of serious damage we will replace the item by sending a new copy to the same shipping address free of charge. If a similar copy is no longer available, the amount of the invoice shall be returned, including shipping costs.
- If the received item is not the same item as you ordered please contact shop(at)onomatopee.net. We will replace the wrong item by sending the ordered copy to the same shipping address free of charge. If the ordered copy is no longer available, the amount of the invoice shall be returned, including shipping costs.
- If the received item is not to your satisfaction for any other reason, you are entitled to return it, in the same condition, within 7 business days. Shipping costs are for the buyer. The amount of the invoice reduced by shipping costs shall be returned.

### Legal

- No rights can be derived from information given in this website.
- Onomatopee is free to refuse orders.
- On all rights, obligations, special offers, orders and agreements, also this condition, Dutch law is exclusive applicable.
- Any disputes which may arise between buyer and Roma Publications or Pay Square will be heard by the competent Dutch court.

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